

# Summary of Benefits 2022

## Aetna Medicare Advantra Plan (HMO)

H3928 - 001

January 1, 2022 - December 31, 2022

H3928-001

Aetna Medicare Advantra Plan (HMO) is an HMO plan. This is a Medicare Advantage plan that covers prescription drugs.

The benefit information provided is a summary of what we cover and what you pay. It does not list every service or every limitation and exclusion. The plan's Evidence of Coverage (EOC) provides a complete list of services we cover. The EOC is available at **AetnaMedicare.com** or you may call us to request a copy. To join Aetna Medicare Advantra Plan (HMO), you must be entitled to Medicare Part A, enrolled in Medicare Part B and live in our service area.

**Service area: Louisiana:** Ascension, East Baton Rouge, Iberville, Jefferson, Lafourche, Orleans

Call us or go online for more information.



**Not a member yet? Call 1-833-859-6031 (TTY: 711)**

October 1 to March 31: 7 days a week from 8 AM to 8 PM local time

April 1 to September 30: Monday - Friday from 8 AM to 8 PM local time

**Already a member? Call 1-833-570-6670 (TTY: 711)**

8 AM to 8 PM, 7 days a week



**AetnaMedicare.com**

Aetna Medicare Advantra Plan (HMO) | H3928-001 | \$0

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## Compare our plan to Medicare

To learn more about the coverage and costs of Original Medicare, look in your "Medicare & You" handbook. View it online at [www.medicare.gov](http://www.medicare.gov) or get a copy by calling 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048.

### What you should know

- **Primary Care Physician (PCP):** A PCP is important for helping to coordinate care and this plan requires you to select a PCP. When you enroll, we'll ask who your PCP is. If you don't tell us, we'll assign one to you. You can always change the PCP by calling us.
- **Referrals:** Aetna Medicare Advantra Plan (HMO) doesn't require a referral from a PCP to see a specialist. Keep in mind, some providers may require a recommendation or treatment plan from your doctor in order to see you.
- **Prior authorizations:** Your provider will work with us to get approval before you receive certain services or drugs. Benefits that may require a prior authorization are listed with an asterisk (\*) in the benefits grid.

You can find more details on each benefit listed below in the Evidence of Coverage (EOC).

Plan costs & information	In-network
Monthly plan premium	\$0
	You must continue to pay your Medicare Part B premium.
Plan deductible	\$0
Maximum out-of-pocket amount (does not include prescription drugs)	\$5,900
	The most you pay for copays, coinsurance and other costs for medical services for the year. Once you reach the maximum out-of-pocket, our plan pays 100% of covered medical services. Your premium and prescription drugs don't count toward the maximum out-of-pocket.

Primary benefits	Your costs for in-network care
<b>Hospital coverage*</b>	
Inpatient hospital coverage	\$145 per day, days 1-10; \$0 per day, days 11-90
	You pay \$0 for days 91 and beyond.
	Our plan covers an unlimited number of days.
Outpatient hospital observation services	\$175 per stay

Primary benefits		Your costs for in-network care		
Outpatient hospital services	\$35 - \$175			
	Lower cost sharing applies for services other than surgery.			
Ambulatory surgical center	\$125			
<b>Doctor visits</b>				
Primary care physician (PCP)	\$5			
Specialists	\$35			
Preventive care	\$0			
	Preventive care includes:	<ul style="list-style-type: none"> <li>• Abdominal aortic aneurysm screenings</li> <li>• Alcohol misuse screenings and counseling</li> <li>• Bone mass measurements</li> <li>• Breast cancer screening: mammogram</li> <li>• Cardiovascular disease screenings</li> <li>• Cardiovascular behavior therapy</li> <li>• Cervical and vaginal cancer screenings</li> </ul>	<ul style="list-style-type: none"> <li>• Colorectal cancer screenings (colonoscopy, fecal occult blood test, flexible sigmoidoscopy)</li> <li>• Depression screenings</li> <li>• Diabetes screenings</li> <li>• HBV infection screening</li> <li>• Hepatitis C screening tests</li> <li>• HIV screenings</li> <li>• Lung cancer screenings</li> <li>• Nutrition therapy services</li> </ul>	<ul style="list-style-type: none"> <li>• Obesity behavior therapy</li> <li>• Prostate cancer screenings (PSA)</li> <li>• Sexually transmitted infections screenings and counseling</li> <li>• Tobacco use cessation counseling</li> <li>• Vaccines: Covid-19, flu, hepatitis B, pneumococcal</li> <li>• Welcome to Medicare preventive visit</li> <li>• Yearly wellness visit</li> </ul>
<b>Emergency &amp; urgent care</b>				
Emergency care in the United States	\$90			
Urgently needed care in the United States	\$50			

Primary benefits	Your costs for in-network care
Emergency & urgently needed care worldwide	Emergency care: \$90 Urgently needed care: \$90 Ambulance: \$250  \$250,000 maximum benefit for worldwide emergency and urgent care combined.
<b>Diagnostic testing*</b>	
Diagnostic radiology (e.g. MRI & CT scans)	\$150
Lab services	\$5 - \$15  Lower cost sharing: for services provided by your primary care physician in their office Higher cost sharing: for services performed by a provider other than your primary care physician  You'll pay \$0 for certain lab services such as hemoglobin A1c, urine protein, prothrombin (protime) and urine albumin.
Diagnostic tests & procedures	\$5 - \$95  Lower cost sharing: for services provided by your primary care physician in their office Higher cost sharing: for services performed by a provider other than your primary care physician
Outpatient x-rays	\$5 - \$35  Lower cost sharing: for services provided by your primary care physician in their office Higher cost sharing: for services performed by a provider other than your primary care physician
<b>Hearing, dental, &amp; vision</b>	
Diagnostic hearing exam	\$35
Routine hearing exam	\$0  We cover one exam every year. All appointments must be scheduled through NationsHearing.

Primary benefits	Your costs for in-network care
Hearing aids	Our plan pays up to a maximum amount of \$500 per ear, every year. You are responsible for any costs over this amount.
	NationsHearing will manage your hearing aid benefits. All hearing aids must be purchased through NationsHearing.
Dental services (in addition to Original Medicare coverage)	<p>\$750 reimbursement every year for covered services. Cosmetic services, such as teeth whitening, are not covered.</p> <p>You can see any licensed provider.</p>
Glaucoma screening	\$0
Diagnostic eye exams (including diabetic eye exams)	\$0 - \$35
	<p>Lower cost sharing: for diabetic eye exams</p> <p>Higher cost sharing: for all other eye exams</p>
Routine eye exam	\$0
	We cover one exam every year when obtained by an in-network provider.
Contacts and eyeglasses (in addition to Original Medicare coverage)	<p>Our plan pays up to a maximum amount of \$250 every year for prescription eyewear. You are responsible for any costs over this amount.</p> <p>EyeMed will manage your eyewear benefits. If you choose a provider outside of the network, services will not be covered.</p>
<b>Mental health services*</b>	
Inpatient psychiatric stay	\$295 per day, days 1-5; \$0 per day, days 6-90
Outpatient mental health therapy (individual)	\$30
Outpatient psychiatric therapy (individual)	\$30
<b>Skilled nursing*</b>	
Skilled nursing facility (SNF)	\$0 per day, days 1-20; \$188 per day, days 21-100
	Our plan covers up to 100 days per benefit period.

Primary benefits		Your costs for in-network care
<b>Therapy*</b>		
Physical and speech therapy		\$25
Occupational therapy		\$25
<b>Ambulance &amp; routine transportation</b>		
Ground ambulance (one-way trip)		\$250
Air ambulance* (one-way trip)		\$250
Routine transportation (non-emergency)		Not Covered
<b>Medicare Part B drugs*</b>		
Chemotherapy drugs		20%
Other Part B drugs		20%

\* Prior authorization may be required for these benefits. See the EOC for details.

**Aetna Medicare Advantra Plan (HMO) includes extra benefits. Learn more about these benefits after the prescription drug information.**

Prescription drugs (Your costs may be lower if you qualify for Extra Help)	
Formulary name	B2 (You can use this when referencing our list of covered drugs.)
<b>Stage 1: Deductible</b> You pay the full cost of drugs until you reach your deductible.	
The deductible applies to drugs on Tiers 4 and 5.	\$150

**Prescription drugs** (Your costs may be lower if you qualify for Extra Help)

**Stage 2: Initial coverage**

You pay the costs below until your total drug costs reach \$4,430. You pay the copay listed below or the cost of the drug, whichever is lower. These cost shares may also apply to Home Infusion drugs when obtained through your Part D benefit.

	30-day supply through Retail or Mail		100-day supply through Retail or Mail		31-day supply through Long-Term Care
	Preferred	Standard	Preferred	Standard	Standard
Tier 1: Preferred Generic	\$0	\$15	\$0	\$45	\$15
Tier 2: Generic	\$0	\$20	\$0	\$60	\$20
Tier 3: Preferred Brand	\$47	\$47	\$141	\$141	\$47
Tier 4: Non-Preferred Drug	\$100	\$100	\$300	\$300	\$100
Tier 5: Specialty	30%	30%	N/A	N/A	30%

**Stage 3: Coverage gap**

Our plan offers some coverage in this stage. The coverage gap lasts until your out-of-pocket drug costs reach \$7,050.

	30-day supply through Retail or Mail	
	Preferred	Standard
Tier 1: Preferred Generic	\$0	\$15
Tier 2: Generic	\$0	\$20
All other Brand Name Drugs	25% of the plan's cost	
All other Generic Drugs	25% of the plan's cost	

**Stage 4: Catastrophic coverage**

You pay a small cost share for each drug.

Generic Drugs	You pay the greater of 5% of the cost of the drug or \$3.95.
Brand Name Drugs	You pay the greater of 5% of the cost of the drug or \$9.85.

Other benefits	Your costs for in-network care
<b>Equipment, prosthetics, &amp; supplies*</b>	
Diabetic supplies	0% - 20%
	We only cover OneTouch/LifeScan supplies, including test strips, glucose monitors, solutions, lancets and lancing devices for \$0.  Note: In case of an approved medical exception, other brands may be covered at 20%.
Durable medical equipment (e.g. wheelchair, oxygen)	20%
Prosthetics (e.g. braces, artificial limbs)	20%
<b>Substance abuse*</b>	
Outpatient substance abuse (Individual therapy)	\$30

\* Prior authorization may be required for these benefits. See the EOC for details.

Additional benefits and services provided by Aetna Medicare Advantra Plan (HMO)	Benefit information
24-Hour Nurse Line	Speak with a registered nurse 24 hours a day, 7 days a week to discuss medical issues or wellness topics.
Chiropractic care*	Medicare covered services: \$20
Fitness	Basic membership at participating SilverSneakers® facilities and access to online wellness related tools, planners, newsletters and classes, at no extra cost.  You can request an at-home fitness kit through SilverSneakers® if you don't live near a participating club or prefer to exercise at home.
Meals	When you get home after an inpatient hospital or skilled nursing stay, we cover up to 14 home delivered meals over 7 days. You will be contacted to schedule delivery if eligible and meals will be provided through Mom's Meals.



Additional benefits and services provided by Aetna Medicare Advantra Plan (HMO)	Benefit information
Over-the-counter items (OTC)	<p>Get over-the-counter health and wellness products by mail or at participating CVS® stores.</p> <p>Our plan pays up to a maximum amount of \$75 every quarter.</p> <p>OTC Health Solutions will manage your OTC benefit. See the OTC catalog for a list of eligible items. You can find the catalog at <a href="https://www.cvs.com/otchs/myorder">https://www.cvs.com/otchs/myorder</a>.</p>
Resources For Living®	<p>Resources For Living® helps connect you to resources in your community such as senior housing, adult daycare, meal subsidies, community activities and more.</p>
Telehealth*	<p>You can receive primary care, physician specialist, mental health and urgent care services via a virtual visit.</p> <p>Members should contact their doctor for information on what telehealth services they offer and how to schedule a telehealth visit. Depending on location, members may also have the option to schedule a telehealth visit 24 hours a day, 7 days a week via Teladoc, MinuteClinic Video Visit, or other provider that offers telehealth services covered under your plan. Members can access Teladoc at <a href="https://www.teladoc.com/aetna/">https://www.teladoc.com/aetna/</a> or by calling 1-855-TELADOC (1-855-835-2362) (TTY: 711). Members can find out if MinuteClinic Video Visit are available in their area at: <a href="https://www.cvs.com/minuteclinic/virtual-care/videovisit">https://www.cvs.com/minuteclinic/virtual-care/videovisit</a>.</p>
Visitor/travel benefit: Travel Advantage	<p>Allows you to remain in your plan for up to 12 months when you are outside of our plan's service area.</p> <p>You can see an Aetna Medicare participating provider anywhere in the United States who accepts HMO members and pay in-network cost shares. Not all providers participate in the multi-state network. Contact us for help finding a participating provider in the area you're traveling to.</p> <p>Plan rules continue to apply. You will need to choose a PCP where you are receiving care. Prior authorizations are required for certain services.</p>

# Pre-enrollment checklist

Before making an enrollment decision, it is important that you fully understand our benefits and rules. If you have any questions, you can call and speak to a member services representative at **1-833-859-6031 (TTY: 711)**. From October 1 to March 31, you can call us 7 days a week from 8 a.m. - 8 p.m. local time. From April 1 to September 30, we're here Monday through Friday from 8 a.m. - 8 p.m. local time.

## Understanding the benefits

- Review the full list of benefits found in the Evidence of Coverage (EOC), especially those services for which you routinely see a doctor. Visit **AetnaMedicare.com** or call **1-833-859-6031 (TTY: 711)** to view a copy of the EOC.
- Review the provider directory (or ask your doctor) to make sure the doctors you see now are in the network. If they are not listed, it means you will likely have to select a new doctor.
- Review the pharmacy directory to make sure the pharmacy you use for any prescription medicine is in the network. If the pharmacy is not listed, you will likely have to select a new pharmacy for your prescriptions.

## Understanding important rules

- You must continue to pay your Medicare Part B premium. This premium is normally taken out of your Social Security check each month.
- Benefits, premiums and/or copayments/co-insurance may change on January 1, 2023.
- Except in emergency or urgent situations, we do not cover services by out-of-network providers (doctors who are not listed in the provider directory).

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Aetna Medicare is a HMO, PPO plan with a Medicare contract. Our SNPs also have contracts with State Medicaid programs. Enrollment in our plans depends on contract renewal.

See Evidence of Coverage for a complete description of plan benefits, exclusions, limitations and conditions of coverage. Plan features and availability may vary by service area. Out-of-network/non-contracted providers are under no obligation to treat Aetna members, except in emergency situations. Please call our member services number or see your Evidence of Coverage for more information, including the cost-sharing that applies to out-of-network services. The formulary, provider and/or pharmacy network may change at any time. You will receive notice when necessary. Aetna Medicare's pharmacy network includes limited lower cost, preferred pharmacies in: Suburban Arizona, Suburban Illinois, Urban Kansas, Rural Michigan, Urban Michigan, Urban Missouri and Suburban West Virginia. The lower costs advertised in our plan materials for these pharmacies may not be available at the pharmacy you use. For up-to-date information about our network pharmacies, including whether there are any lower-cost preferred pharmacies in your area, members please call the number on your ID card, non-members please call 1-833-859-6031 (TTY: 711) or consult the online pharmacy directory at [AetnaMedicare.com/findpharmacy](https://www.aetna.com/medicare/findpharmacy). For mail-order, you can get prescription drugs shipped to your home through the network mail-order delivery program. Typically, mail-order drugs arrive within 10 days. You can call the number on your ID card if you do not receive your mail-order drugs within this timeframe. Members may have the option to sign-up for automated mail-order delivery. Members who get "Extra Help" are not required to fill prescriptions at preferred network pharmacies in order to get Low Income Subsidy (LIS) copays. Participating physicians, hospitals and other health care providers are independent contractors and are neither agents nor employees of Aetna. The availability of any particular provider cannot be guaranteed, and provider network composition is subject to change. SilverSneakers is a registered trademark of Tivity Health, Inc. ©2021 Tivity Health, Inc. All rights reserved

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