

Summary of Benefits 2021

Aetna Medicare Eagle (HMO)

H0628 - 015

January 1, 2021 - December 31, 2021

H0628-015

Aetna Medicare Eagle (HMO) is an HMO plan. This is a Medicare Advantage plan.

The benefit information provided is a summary of what we cover and what you pay. It does not list every service or every limitation and exclusion. The plan's Evidence of Coverage (EOC) provides a complete list of services we cover. The EOC is available at www.aetnamedicare.com or you may call us to request a copy.

To join Aetna Medicare Eagle (HMO), you must be entitled to Medicare Part A, enrolled in Medicare Part B and live in our service area.

Service area: Ohio: Cuyahoga, Franklin, Summit

Call us or go online for more information.



1-833-859-6031 (TTY: 711)

October 1 to March 31: 7 days a week from 8 a.m. - 8 p.m. local time

April 1 to September 30: Monday - Friday from 8 a.m. - 8 p.m. local time



www.aetnamedicare.com

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Aetna Medicare Eagle (HMO) | H0628-015 | \$0

Compare our plan to Medicare

To learn more about the coverage and costs of Original Medicare, look in your "Medicare & You" handbook. View it online at www.medicare.gov or get a copy by calling 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048.

What you should know

- **Open Access:** This is an HMO open access plan. An open access plan gives members more freedom. Members can visit any in-network provider for covered services without a referral.
- **Primary Care Physician (PCP):** You have the option to choose a PCP. When we know who your doctor is, we can better support your care.
- **Referrals:** Aetna Medicare Eagle (HMO) doesn't require a referral from a PCP to see a specialist. Keep in mind, some providers may require a recommendation or treatment plan from your doctor in order to see you.
- **Prior authorizations:** Your doctor will work with us to get approval before you receive certain services. Benefits that may require a prior authorization are listed with an asterisk (*) in the benefits grid.

You can find more details on each benefit listed below in the Evidence of Coverage (EOC).

Plan costs & information	In-network
Monthly plan premium	\$0
	You must continue to pay your Medicare Part B premium.
Plan deductible	\$0
Maximum out-of-pocket amount	\$7,550
	The most you pay for copays, coinsurance, and other costs for medical services for the year. Once you reach the maximum out-of-pocket, our plan pays 100% of covered medical services. Your premium doesn't count toward the maximum out-of-pocket.

Primary benefits	Your costs for in-network care
Hospital coverage*	
Inpatient hospital coverage	\$250 per day, days 1-8; \$0 per day, days 9-90
	You pay \$0 for days 91 and beyond.
	Our plan covers an unlimited number of days.
Outpatient hospital observation services	\$200

Primary benefits		Your costs for in-network care	
Outpatient hospital services	20%		
Ambulatory surgical center	20%		
Doctor visits			
Primary care physician (PCP)	\$0		
Specialists	\$45		
Preventive care	\$0		
	Preventive care includes: <ul style="list-style-type: none"> • Abdominal aortic aneurysm screenings • Alcohol misuse screenings & counseling • Bone mass measurements • Breast cancer screening: mammogram • Cardiovascular disease screenings • Cardiovascular behavior therapy • Cervical & vaginal cancer screenings 	<ul style="list-style-type: none"> • Colorectal cancer screenings (colonoscopy, fecal occult blood test, flexible sigmoidoscopy) • Depression screenings • Diabetes screenings • HBV infection screening • Hepatitis C screening tests • HIV screenings • Lung cancer screenings • Nutrition therapy services 	<ul style="list-style-type: none"> • Obesity behavior therapy • Prostate cancer screenings (PSA) • Sexually transmitted infections screenings & counseling • Tobacco use cessation counseling • Vaccines: flu, hepatitis B, pneumococcal • Welcome to Medicare preventive visit • Yearly wellness visit
Emergency & urgent care			
Emergency care in the United States	\$90		

Primary benefits	Your costs for in-network care
Urgently needed care in the United States	\$0 - \$45
	Lower cost sharing: for services provided by your primary care physician in their office Higher cost sharing: for services performed by a provider other than your primary care physician
Emergency & urgently needed care worldwide	Emergency care: \$90 Urgently needed care: \$90 Ambulance: \$250
Diagnostic testing*	
Diagnostic radiology (e.g. MRI & CT scans)	20% (up to \$250)
Lab services	0%
Diagnostic tests & procedures	20% (up to \$250)
Outpatient x-rays	\$10 - \$90
	Lower cost sharing: for services performed at a non-hospital facility Higher cost sharing: for services performed at a hospital facility
Hearing, dental, & vision	
Diagnostic hearing exam	\$35
Routine hearing exam	\$0
	We cover one exam every year. All appointments must be scheduled through NationsHearing.
Hearing aids	Our plan pays up to a maximum amount of \$1,250 per ear, every year. You are responsible for any costs over this amount.
	NationsHearing will manage your hearing aid benefits. All hearing aids must be purchased through NationsHearing.

Primary benefits	Your costs for in-network care
Dental services	<p>\$0 for preventive services (e.g. oral exam, x-rays, & cleaning)</p> <p>50% for comprehensive services. Comprehensive services include fillings & extractions.</p>
	<p>Our plan pays up to a maximum amount of \$2,000 every year. You are responsible for any costs over this amount.</p>
	<p>Aetna Dental will manage your dental benefits. If you choose a provider outside of the network, services will not be covered.</p>
Glaucoma screening	\$0
Diagnostic eye exams (including diabetic eye exams)	\$0 - \$45
	<p>Lower cost sharing: for first diabetic eye exam Higher cost sharing: for all other eye exams</p>
Routine eye exam	\$0
	We cover one exam every year.
Contacts and eyeglasses	<p>Our plan pays up to a maximum amount of \$265 every year. You are responsible for any costs over this amount.</p> <p>EyeMed will manage your eyewear benefits. If you choose a provider outside of the network, services will not be covered.</p>
Mental health services*	
Inpatient psychiatric stay	\$250 per day, days 1-7; \$0 per day, days 8-90
Outpatient mental health therapy (individual)	\$25
Outpatient psychiatric therapy (individual)	\$25
Skilled nursing*	
Skilled nursing facility (SNF)	\$0 per day, days 1-20; \$184 per day, days 21-100
	Our plan covers up to 100 days per benefit period.

Primary benefits	Your costs for in-network care
Therapy*	
Physical and speech therapy	\$25
Ambulance & routine transportation	
Ground ambulance (one-way trip)	\$250
Air ambulance* (one-way trip)	\$250
Routine transportation (non-emergency)	Not Covered
Medicare Part B drugs*	
Chemotherapy drugs	20%
Other Part B drugs	20%

* Prior authorization may be required for these benefits. See the EOC for details.

Other benefits	Your costs for in-network care
Equipment, prosthetics, & supplies*	
Diabetic supplies	0% - 20%
	We only cover OneTouch/Lifescan supplies, including test strips, glucose monitors, solutions, lancets and lancing devices for 0%. We will only cover other brands with a medical exception. If we approve an exception, non-OneTouch/Lifescan supplies are covered at 20%.
Durable medical equipment (e.g. wheelchair, oxygen)	20%
Prosthetics (e.g. braces, artificial limbs)	20%

Other benefits	Your costs for in-network care
Substance abuse*	
Outpatient substance abuse (Individual therapy)	\$25

* Prior authorization may be required for these benefits. See the EOC for details.

Additional benefits and services provided by Aetna Medicare Eagle (HMO)	Benefit information
	Your costs for in-network care
Fitness	<p>Standard membership at participating SilverSneakers® facilities and access to online wellness related tools, planners, newsletters, and classes, at no extra cost.</p> <p>You can get an at-home fitness kit if you don't live near a participating club or prefer to exercise at home.</p>
Routine foot care	<p>\$35</p> <p>We cover twenty four visits every year.</p>
Help during a COVID-19 Public Health Emergency	<p>You'll always pay \$0 for COVID-19 testing, even if the COVID-19 Public Health Emergency ends. Additionally, during a COVID-19 Public Health Emergency we offer these extra services:</p> <ul style="list-style-type: none"> • Mental health & psychiatric telehealth services with network providers • You may be eligible for a package of supplies, if you've tested positive, to help prevent the spread of COVID-19 and assist with recovery
Meals	<p>When you get home after an inpatient hospital stay, we cover up to 14 home delivered meals. You will be contacted to schedule delivery if eligible and meals will be provided through GA Foods®.</p>
Nursing hotline	<p>Speak with a registered nurse 24 hours a day, 7 days a week to discuss medical issues or wellness topics.</p>
Over-the-counter items (OTC)	<p>Get over-the-counter health & wellness products by mail.</p> <p>Our plan pays up to a maximum amount of \$180 every three months.</p> <p>CVS will manage your OTC benefit. See the OTC catalog for a list of eligible items. You can find the catalog at www.cvs.com/otchs/myorder.</p>

Additional benefits and services provided by Aetna Medicare Eagle (HMO)	Benefit information Your costs for in-network care
Resources For Living®	Resources For Living® helps connect you to resources in your community such as senior housing, adult daycare, meal subsidies, community activities, and more.
Telehealth	<p>You can receive primary care and urgent care services via a virtual visit for the same cost as an in-person visit.</p> <p>Depending on your location, you also have 24/7 access to MinuteClinic® Video Visits. Find out if these visits are available in your area at www.cvs.com/minuteclinic/virtual-care/video-visit.</p>
Visitor/travel benefit	<p>Allows you to remain in your plan for up to 12 months when you are outside of our plan's service area.</p> <p>You can see an Aetna Medicare participating provider anywhere in the United States who accepts HMO members and pay in-network cost shares. Not all providers participate in the multi-state network. Contact us for help finding a participating provider in the area you're traveling to.</p> <p>Plan rules continue to apply. Prior authorizations are required for certain services.</p>

Pre-enrollment checklist

Before making an enrollment decision, it is important that you fully understand our benefits and rules. If you have any questions, you can call and speak to a customer service representative at **1-833-859-6031 (TTY: 711)**. From October 1 to March 31, you can call us 7 days a week from 8 a.m. - 8 p.m. local time. From April 1 to September 30, we're here Monday through Friday from 8 a.m. - 8 p.m. local time.

Understanding the benefits

- Review the full list of benefits found in the Evidence of Coverage (EOC), especially those services for which you routinely see a doctor. Visit **www.aetnamedicare.com** or call **1-833-859-6031 (TTY: 711)** to view a copy of the EOC.
- Review the provider directory (or ask your doctor) to make sure the doctors you see now are in the network. If they are not listed, it means you will likely have to select a new doctor.

Understanding important rules

- You must continue to pay your Medicare Part B premium. This premium is normally taken out of your Social Security check each month.
- Benefits, premiums and/or copayments/co-insurance may change on January 1, 2022.
- Except in emergency or urgent situations, we do not cover services by out-of-network providers (doctors who are not listed in the provider directory).

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Aetna Medicare is a HMO, PPO plan with a Medicare contract. Our SNPs also have contracts with State Medicaid programs. Enrollment in our plans depends on contract renewal.

See Evidence of Coverage for a complete description of plan benefits, exclusions, limitations and conditions of coverage. Plan features and availability may vary by service area. Out-of-network/non-contracted providers are under no obligation to treat Aetna members, except in emergency situations. Please call our customer service number or see your Evidence of Coverage for more information, including the cost-sharing that applies to out-of-network services. The provider network may change at any time. You will receive notice when necessary. Participating physicians, hospitals and other health care providers are independent contractors and are neither agents nor employees of Aetna. The availability of any particular provider cannot be guaranteed, and provider network composition is subject to change.

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